

## Official congress hotels

The local organizer has arranged rooms at the official congress hotels at special rates, reserved to the participants of the congress. Three hotel categories have been chosen to offer a wide price range. You'll find below a list of available rooms and rates at the three congress hotels. A detailed information page on the hotel is available from the congress web site, as far as distance to the congress venue as well as the cancellation policy is concerned.

In order to receive these special rates, all reservations have to be done through the local organizer using the congress registration form. Changes or cancellations will have to be sent to the local organizer by Email, fax or mail.



The **Hotel Hilton Luxembourg\*\*\*\*** is a 5 stars hotel, overhanging the forest of the Grünewald. The hotel is situated at 3 km from the Congress venue, at 4 km from the railway station and 11 km from the international airport. A shuttle service operating according to a fixed timetable is free of charge. The hotel has an indoor swimming pool as well as a modern Health Club. Wireless Internet is available in the whole hotel. You'll be also able to relax at the restaurant situated on the ground floor of the hotel or at one of the two hotel bars.

Hilton Guest Room Queen	Single occupancy 118,00 €	Double occupancy 128,00 €
Hilton DeLuxe King /Queen/Twin	Single occupancy 168,00 €	Double occupancy 178,00 €



The **Hotel Ibis Luxembourg Airport\*\*\*** is situated right at the international airport of Luxembourg and at a distance of 7 km from the "Kirchberg Plateau" and its new Congress Center. All rooms are soundproofed and air-conditioned. Wifi is available in each room. Buffet breakfast is served from 6.00 am to 10.00 am. The hotel bar is open till 1.00 am in the morning. Parking is free of charge and a 24 hours shuttle service to the airport is available.

Single room 99,00 €	Double room 109,00 €
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The new **Meliá Hotel Luxembourg\*\*\*\***, is a four stars hotel, ideally situated on the Place de l'Europe, in the middle of the "Plateau du Kirchberg" less than 200 m from the congress venue and at 7 km from the airport and 4 km from the railway station. The Meliá Luxembourg is opening end of May 2009 with 160 rooms on 8 floors. All rooms have free Wifi access are very functional and with a modern equipment.

Single room 150,00 €	Double room 160,00 €
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### Cancellation policy :

Cancellation 72 hours before arrival date : free of charge

Cancellation received between 72 and 48 hours : 1 night will be charged

Cancellation less than 48 hours before arrival date : the whole reserved stay will be charged

## Anmeldung

The registration to the congress has to be made via the official registration forms, either online on the site or by downloading pdf files to be filled in and sent by fax or regular mail. The links for the online registration with immediate payment possibility or to download the forms are located below.

The registration fee to the congress has been fixed as follows :

	Member	Non-member	2nd person of the same institution
Before May 10th, 2009	390,00 €	440,00 €	- 50,00 €
After May 10th, 2009	440,00 €	490,00 €	- 50,00 €
From June 15th, 2009	490,00 €	540,00 €	- 50,00 €

All these rates are exclusive of 3% VAT. They include the participation to the congress, the attendance to the lunches and gala dinner as indicated in the programme. The registration fee does not include the participation to the social programme neither the participation of accompanying people to the gala dinner. Further details on the social programme can be found on the "Social Programme" page of the website. Hotel and other personal costs are not included either.

Upon registration a registration confirmation will be issued and sent to you together with the invoice by email and regular mail. The invoice will group the registration fee and all other costs of options you have chosen. The online registration will allow the online direct payment via credit card. Should you prefer to be invoiced and arrange a bank transfer, you will be able to indicate this during your registration process. If you choose the bank transfer make sure the payment of the invoice is arranged right after the receipt of the invoice.

Cancellation : Any cancellation of the participation to the congress before June 1st, 2009 will be reimbursed, less administrative costs of 50,00 €. As from June 1st, 2009 cancellations will no longer be reimbursed and registration fees remain due. However delegates can be replaced at no costs after notification to the congress coordinator :

MeeTincS SA

3, rue des Carrefours L-8015 Strassen - Tel.: +352 459945-1 Fax: +352 459945-210

Email: conferences@meetincs.lu



# Time Out

11th European Congress of the E.D.E.  
September 24 - 26, 2009  
Hémicycle européen, Conference Center  
Luxembourg-Kirchberg

Under the patronage of HH.RR. HH.

The Grand Duke Henri and The Grand Duchess Maria Teresa

Doing our work better, faster, cheaper is not good enough any more -  
we have to stop and find a different way



The title "TIME OUT" should be understood as an invitation to stop doing what we have always been doing - always better, faster and cheaper.

Just as the environment and the demographic, social and health structure of our societies have changed significantly, we have to change significantly our organization (institutions), our services and the management of our employees.



We should persist to change the wider context within which we carry out our work, especially that which limits our professional independency and which allocates our resources for administrative work and thus reducing the value of our service to our clients.

**Simultaneous translation :**  
**French – German – English**



Under the auspices of :



MINISTÈRE DE LA FAMILLE  
ET DE L'INTÉGRATION



Mr. Vladimír Špidla  
Member of the European Commission





# PROGRAMM

(vorläufiges Programm, Änderungen vorbehalten)

## SEPTEMBER 24, 2009

- 13.00 Welcome desk - Registration
- 14.00 Opening speeches, greetings  
*GRIPA, E.D.E., representative of Luxembourg*
- 15.00 Speech of Vladimír Špidla  
European Commissioner for Employment, Social Affairs and Equal Opportunities
- 15.30 Coffee break
- 16.15 The changes in the socio-economical environment and their influence on providers of services for the elderly  
  
Three points of view presented by :  
  
*Jérôme Vignon, France*  
*Director of the Department "Social Protection and Integration", European Commission, DG Employment, Social Affairs*  
  
*Prof. Dr. Bernd Marin, Austria*  
*Executive Director of European Centre for Social Welfare Policy and Research, Vienna*  
  
*Prof. Dr. Jean-Pierre Baeyens, Belgium*  
*associate Professor at the University of Luxembourg*  
*President for the European Region of the International association of Gerontology and Geriatrics*



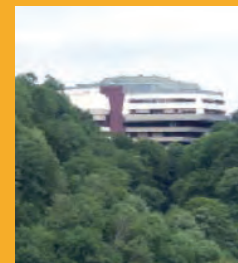
- 18.30 Coming together organised by the Czech Association
- 20.00 APSS ČR (ASOCIACE POSKYTOVATELŮ SOCIÁLNÍCH SLUŽEB ČESKÉ REPUBLIKY)

## SEPTEMBER 25, 2009

- 09.00 Welcome Desk - Coffee
- 10.00 Modern concepts of effective organization in the field of service providers  
*Prof. Angelo Paletta, University of Bologna, Italy*
- 10.35 More freedom in view of decision making for the management with more substantial responsibility for success of organization  
*Prof. Renzo Scortegagna, University of Padua, Italy*
- 11.10 The personality is leading - the personal development as a guarantor of managerial and organisational success in companies providing services  
*Hans Peter Spreng, Owner of CONCLUSO, Institute for systematical development of organisation and personality, Switzerland*



- 11.45 Energy efficiency as a tool in cost efficiency  
*Schweizerische Agentur für Energieeffizienz, Switzerland*
- 12.20 Lunch break
- 13.45 Financial strategies for financing investments and services for the elderly  
*Lidija Apohal Vučkovič, Leading Member of Governmental Agency for Macroeconomic Analysis and Development, Governmental Advisor, Slovenia*
- 14.20 How to describe, assess and improve the quality of care homes ? Comparing result-oriented quality indicators from Europe  
*Dr. Kai Leichsenring, E-Qalin GmbH, Italy*
- 14.55 From general procedures to particular goals of client, employee and home  
*Jiří Horecký, President of the Czech Association APSS ČR, Czech Republic*
- 15.30 Coffee break
- 16.00 I, home director, am going to close my home tomorrow...  
(care homes as service providers)  
*Jérôme Azau, President of the Swiss Association ARODEMS, Switzerland*
- 16.35 Ways to gain public attention and reach changes in the legislation  
*Heinz Stieb, Member of the Executive Board of the Austrian Association Dachverband der Alten. und Pflegeheime Österreichs, Austria*
- 17.10 The future role of the E.D.E.  
*Prof. Dr. Wilfried Schlüter (Germany) – E.D.E. President*  
*Boris Koprivnikar (Slovenia) – E.D.E. Executive Board member*
- 17.45 End of the second day
- 20.00 Gala evening in the "Foyer" of the new conference centre



## SEPTEMBER 26, 2009

- 09.30 Welcome desk - Coffee
- 10.00 The consequences of the financial crisis for home directors  
*Luc Broussy, County Counsellor and delegate for Social Affairs Val d'Oise County council, France*
- 10.35 Speech of a representative of Luxembourg
- 11.10 Presentation of conclusions from the 1st and 2nd day
- 12.00 Closing of the congress – Prof. Dr. Wilfried Schlüter, E.D.E. president  
  
Invitation to the 12th E.D.E. Congress in Prague in 2011
- 12.30 End of the congress

