



# EUROPEAN AGEING NETWORK

former EDE | EAHSA



## EUROPEAN AGEING NETWORK

E.D.E. - EAHSA association to foster co-operation and raise visibility of the long-term care for elderly people in Europe.



# FOREWORD



After more than two years of efforts, activities, discussions and preparations the crucial step in European elderly care has been made. In April 2018, E.D.E. - the international umbrella organiza-

tion representing national associations for directors and providers of long-term care services in Europe and EAHSA - the European Association of Homes and Services for the Ageing formed a new European association.

The European Ageing Network (EAN) consists of two European associations with decades of history, influence and activities. Having members in 27 countries and representing more than 10.000 organizations providing services for elderly in Europe we defend the interests of our members and the elderly care in Europe.

In the last years, more than ever before, the providers throughout Europe and their national associations have felt and seen that many problems are not regional anymore. We need to search for solutions across Europe.

Our key role is to provide not only the European bodies but also the national governments with necessary feedback about the long-term care for elderly but also to open expert discussions, suggest solutions and bring all the stakeholders together.

In times of changes we also focus on staff education and training, social services quality assurance, human rights of our clients and networking. This booklet provides a short overview of our main mission, goals and activities.

**Jiri Horecky**

*President*



We're living challenging times and as we age, we want to get old in dignity.

The focus of ageing in place is to help older people ensure they can live where they choose and get all

the help they need for as long as possible so that they can live their own life, in their own way.

The European Ageing Network groups service providers that enable ageing in place, be it in a residential setting, or in the community. The EAN members understand that older people have their own choices and preferences and that they all look for a caring place they can call home.

The challenges ahead are numerous. There is lack of carers, infrastructure is not always ready to provide attractive homes and if there were enough hands to help and if there were suitable homes, then there would be lack of money to finance it.

However, the EAN is optimistic. Innovation will bring us hybrid settings and financing instruments that allow us to respond creatively to the needs of older people and make ageing in place available and affordable.

I'm happy and proud to be in the leadership position to steer and accelerate this needed innovation within the EAN. Together, we have the will, the capacity and the knowledge to respond to the needs of our elderly people.

**Aad Koster**

*Vice-President*

*The vision of EAN is to improve the quality of life for older persons; support its members in making each day a better day for their clients by providing high quality housing, services and care; establishing good contacts with EU institutions like the relevant Directorates General of the Commission, the Council and the Parliament and its Intergroup on Ageing; becoming a key network for the providers in the ageing domain.*

*The purpose of EAN is to promote cooperation between national associations for directors and providers of long-term care services, institutions and organizations or persons associated with/related to the care for the elderly, chronically ill and disabled people and to represent them at the European level.*

# WHY BECOME A MEMBER

The European Ageing Network (EAN) groups **more than 10.000 care providers across the European continent.** Members represent all types of organizations and individuals active for older persons and all types of ownership including for profit, not-for-profit and governmental organizations. It is their vision and mission to improve the quality of life for older persons and support them in making each day a better day by providing high quality housing, services and care.

**10.000  
CARE  
PROVIDERS**

**The European Ageing Network (EAN) is present in 27 European countries.** With EAHSA well represented in Northwestern Europe and E.D.E. in the South-East, the combination makes of the European Ageing Network a truly pan-European organization. EAN does not stand alone in pursuing its vision, values and mission. It is affiliated with the Global Ageing Network (GAN), a global network with its office in Washington D.C. EAN and GAN bring together experts from around the world, lead education initiatives and provide a place for innovative ideas in senior care. They pave the way to improve best practices in elderly care so that older people everywhere can live healthier, stronger, more independent lives.

**27  
EUROPEAN  
COUNTRIES**

**The members of the European Ageing Network (EAN) are servicing over 1 million older people in Europe.** Longevity is one of the biggest achievements of modern societies. The Europeans live longer than ever before and this pattern is expected to continue due to unprecedented medical advances and improved standards of living. By 2020, a quarter of the Europeans will be over 60 years of age. Combined with low birth rates, this will require significant changes to the structure of European society, which will impact on our economy, social security and health care systems, the labor market and many other domains of our lives.

**1 MILLION  
SERVICED  
SENIORS**

# ORGANIZATION

## PROCESS

Both EAHSA and E.D.E. are representing the elderly care service providers in Europe. For many years, both associations have promoted the interests of the elderly care industry separately. Now it is time to join forces, increase effectiveness and efficiency and to foster the representation of the sector through one voice.

For practical reasons, EAHSA and E.D.E. have decided to create a new association: the European Ageing Network. EAHSA, E.D.E. and its subsequent members will become members of EAN and will have an equal number of Board members in it. The EAN is a formal association and is registered in Luxembourg. The Secretariat is located in Prague and the branch office in Brussels.

## TASKS

- working in and counseling the organizations and committees active in the area of the social and health care for the elderly, chronically ill and disabled people at the European level,
- counseling national associations for directors and providers of long-term care services on questions of residential and day-patient care for the elderly, chronically ill and disabled people,
- promoting exchange of information concerning national developments in the area of social and health care of the elderly, chronically ill and disabled people,
- organizing international conferences, training programmes and study trips,
- initiating and participating in cross-border projects, notably in the area of long-term care,
- developing standard guidelines for the professional training of directors of long-term care services and raising the qualification standards of those directors,
- improving the social status of the profession of the director of long-term care services,
- carrying out public relations work and influencing lawmaker decisions in the area of long-term care.

## EUROPEAN CHARTER AND CODE OF PROFESSIONAL CONDUCT

The EAN value standards as well as standards of professional conduct for its member associations, thus providing them with a framework for effective action. One of the most important principles of the European Charter of the rights and freedoms of elderly people accommodated in homes includes the obligation that the fundamental principle of human rights will be heeded without limitation and applied to all people regardless of their age, their mental or physical state, their level of income, their social situation or their level of education. The code of professional conduct further stipulates that exemplary employment conditions must be worked out for professional care-givers and voluntary helpers.

## STRUCTURE

### GENERAL ASSEMBLY

The General Assembly consists of the representatives of one or more associations in a country. The body is responsible, among other things, for the approval of the budget, the setup of annual membership fees, election and dismissal of the members of the Executive Board, establishing working groups and electing their members and making decisions about bi-annual congresses.

### EXECUTIVE BOARD

The Executive Board is notably responsible for lobbying and publicity work, appointing working groups, conducting all business relations, defining the Association's activities, maintaining the relationships to the member associations, signing contracts and any day-to-day business, as necessary.



# EXECUTIVE BOARD



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# HISTORY



In order to discuss the problems of care and assistance for elderly citizens, the chairmen of several national associations of directors of care homes in Europe held their first meeting in Hamburg in 1987.

An important objective of this meeting was to strengthen exchange of interests and practices, and to initiate regular meetings to open up opportunities for exchange of information and experience among the national associations. In fact, at these meetings certain decisions were taken and given broad diffusion such as the quality of care and nursing assistance for elderly citizens in homes, and the conditions in which staff in the home care sector in Europe can carry out their work efficiently.

On 6th April 1989, the E.D.E. (European Association for Directors and Providers of Long-Term Care Services for the Elderly) was founded in Luxembourg. The E.D.E. is a professional organization of residential and nursing home managers from all European countries.



After almost a decade EAHSA was a chapter of the International Association (IAHSA, now Global Ageing Network GAN) before it was founded in Brussels, Belgium as an autonomous Association in 2010. EAHSA is the European integral platform of the providers of housing, services and care for the ageing sector. Members represent all types of organizations and individuals active for older persons and all types of ownership including for profit, not-for-profit and governmental organizations. EAHSA members represent more than 3,000 providers spread in 20 European countries. EAHSA is affiliated with GAN.

The mission is to voice and promote the interest of the providers for the ageing sector and establish EAHSA as an active partner on the European political scene. The EAHSA vision is to improve the quality of life for older persons and support its members in making each day a better day for their clients by providing high quality housing, services and care.

The E.D.E. and the EAHSA  
have been the one and only voice  
of the ageing industry  
at the European level.

# CONGRESSES & CONFERENCES

The EAN considers it one of its main tasks to supply its members and interested care service providers with extensive information on developments and trends in the care sector. Congresses and conferences are the most important forums in this respect.

**2018: 1st joint EAHSA - E.D.E. Congress**  
Prague, Czech Republic  
*Is there a future of long-term care in Europe?*

**2017: 15th E.D.E. Congress**, Torun, Poland  
*Care home director today and tomorrow.  
Pressure, concessions, compromises and solutions*

**2016: 6th EAHSA Conference**, Lyon, France  
*THINK EUROPEAN – ACT LOCALLY:  
New business models and success stories in the  
provision of care, housing and services for the elderly*

**2015: 14th E.D.E. Congress**, Montreux, Switzerland  
*From managing to networking. Building partner  
networks in long-term care*

**2014: 5th EAHSA Conference**, Netherlands  
*Innovation in ageing services: pathways to the future*

**2013: 13th E.D.E. Congress**, Tallinn, Estonia  
*Let's network our care!  
Technology in care - opportunities and limits*

**2012: 4th EAHSA Conference**, Malta  
*Active ageing - the challenge for providers*

**2011: 12th E.D.E. Congress**, Prague, Czech Republic  
*The big taboos in long-term care*

**2010: 3rd EAHSA Conference**, Stockholm, Sweden

**2009: 11th E.D.E. Congress**, Luxembourg, Luxembourg  
*Time out!*

**2008: 2nd EAHSA Conference**, Vienna, Austria  
*Creating and Sustaining Quality European Aged Care*

**2007: 10th E.D.E. Congress**, Berlin, Germany  
*Overcoming borders, shaping the future*

**2006: 1st EAHSA Conference**, Brussels, Belgium  
*Informal discussions*



# EDUCATION

## MODULES OF VOCATIONAL EDUCATION AND ADVANCED TRAINING

The EAN vocational education and advanced training requirements consist of a series of modules, so that individual units can be completed independently of each other in consideration of the framework curriculum.

- Vocational education for care home directors
- Advanced training in “Business Management” – Management of Social Organizations
- Advanced training in “Network management”

## GUIDELINES FOR TRAINING INSTITUTES

With its guidelines for the vocational education and advanced training of care home directors, the EAN highlights the fact that in view of the growing professional and human demands of care and supervision, sector-specific education is crucial for

those who care for the elderly and the very aged. The long-term goal is to complete the education of care home directors at the university level. The EAN therefore increasingly accredits academic courses in the areas of care, health and social management.

## ACADEMIC VOCATIONAL EDUCATION AND ADVANCED TRAINING

The following possibilities currently exist for academic qualification as a care home director in cooperation with the EAN:

- Part-time or full-time studies at a (technical) university
- Postgraduate studies “Master of Business Administration (MBA)”
- University courses of study (Universitätslehrgänge)

## THE E.D.E. CERTIFICATE FOR DIRECTORS OF RESIDENTIAL CARE HOMES



Successful participants of vocational education and advanced training programmes and academic courses accredited by the E.D.E. are entitled to receive an E.D.E. certificate.

## The prerequisites for acquiring the E.D.E. certificate:

- Completed vocational education as a skilled employee
  - in the health or social field,
  - in a business profession,
  - in the public administration,
- or a vocational education completed in accordance with the legal regulations applicable in the country of the member association
- or the completion of a subject-specific course of studies at the university level.

## Eligible for the E.D.E. certificate are those who

- have successfully completed vocational education according to the framework curriculum of the E.D.E. at an institute accredited by the E.D.E., and who have two years of professional experience as a care home director or an assistant director, or an equivalent management activity,
- or provide a proof of appropriate qualifications (module system) according to national requirements in the course of a colloquium (national association) and more than two years of relevant management experience.

# WE RUN SUCCESSFUL PROJECTS



## E-Qalim

In the context of the Leonardo da Vinci project "E-Qalim" (2004 - 2008),

a practical and user-friendly quality management model was developed in special sector-specific versions for long-term residential care homes for the elderly, homes and services for the impaired as well as day-patient/mobile services.

E-Qalim is a comprehensive, innovative and dynamic quality management system which is oriented towards practice in the following areas:

- residential care for older people,
- community care,
- services for people with disabilities,
- social work.



## The SAVE AGE

The SAVE AGE project is the first European initiative addressing energy efficiency issues in nursing homes as an important potential for decreasing

energy consumption and costs. Besides technical improvements and changes in behavior it is also important to raise awareness and enhance the employee knowledge of energy related facts. Analyses in 100 care homes in 10 European countries resulted in recommendations for residents, managers, and employees in nursing homes, showing them how to improve the comfort of the elderly while saving energy and reducing operational costs.

## ProFouND

Competitiveness and Innovation Framework Programme of the European Commission funded a thematic networking project that cooperates with the European Innovation Partnership on Active and Healthy Ageing to bring about the dissemination and implementation of best practice in falls prevention across Europe.

## CEN/TC 449

Quality of care for elderly people in ordinary or residential care facilities. The goal of this project is to create European standards for home and residential care.

## INTERLINKS

The objective of INTERLINKS (2008 - 2011) was to develop a valid system for analyzing and developing long-term care for the elderly.

## DAPHNE Eustacea project

The main objective of the DAPHNE Eustacea project (2008 - 2010) was to develop a European strategy for combating the abuse of the elderly.

## WeDO

The EAN participates in WeDO, Wellbeing and Dignity of Older people (2010 - 2012), a project aimed at developing an enduring and growing European partnership of organizations committed to promoting the wellbeing and dignity of elderly people and the quality long-term care.



# WE ARE ACROSS EUROPE

Austria  
Belgium  
Croatia  
Czech Republic  
Denmark  
Estonia  
Finland  
France  
Germany  
Great Britain  
Hungary  
Italy  
Latvia  
Lithuania  
Luxembourg  
Malta  
Netherlands  
Norway  
Poland  
Portugal  
Romania  
Russian Federation  
Slovenia  
Slovakia  
Spain  
Sweden  
Switzerland



## MEMBERSHIP

The EAN brings together the following members - umbrella associations, institutions or organizations dealing with or related to elderly care, academic institutions and individual professionals (except for employees of care providers, umbrella associations and academic institutions). The EAN may also name honorary members. Membership is voluntary.

Any national association which represents a federation or association for directors and providers of long-term care services, whether vested with legal capacity or not, may become a regular member. Any institution providing long-term care or organization or individual associated with long term care may become a regular member. Only regular members are entitled to vote in the General Assembly.

Honorary members are recommended by the Executive Board and elected by the General Assembly. Honorary members are exempted from paying membership fees.

Membership is granted by the decision of the Executive Board in response to a written application. The application should contain information on how many members (directors or providers) of long-term care services the applicant represents (umbrella associations) or the preceding year turnover (care providers) and the aims pursued by the applicant on the national level.

Members have the right to participate in events of the EAN to the extent laid out in the statutes and to receive counseling and support in accordance with the objectives of the Association.

## MEMBERSHIP FEES 2018 - 2019

Basic membership fee per care provider or care related organization:

Budget <€ 50 Mio/year	750 EUR
Budget >€ 50 Mio/year	1.500 EUR

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Umbrella associations	300 EUR fix plus 2,75 EUR per membership organization
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Academic institutions	500 EUR
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Individual professionals <i>Except for employees of care providers, umbrella associations and academic institutions</i>	190 EUR
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# OUR MEMBERS



## AUSTRIA

- Lebenswelt Heim, der Bundesverband der Alten- und Pflegeheime Österreichs
- Clift Stevenson and Associates P/L



## BELGIUM

- L'Association des Directeurs de Maison de Repos
- Brussels Confederation of Construction
- EAHSA
- OCMW Visies – VVOS
- Probis
- Sodexo
- Zorgnet Vlaanderen



## CROATIA

- Udruga ravnateljica u djelatnosti socijalne skrbi hrvatske



## CZECH REPUBLIC

- Asociace poskytovatelů sociálních služeb České republiky



## DENMARK

- Eden Denmark



## ESTONIA

- Balti Sotsiaalteenuste Kvaliteedi Liit MTÜ
- Eesti Sotsiaalasutuste Juhtide Nõukoda



## FINLAND

- Vanhustyön johtajat ja asiantuntijat ry



## FRANCE

- ADEF
- Association des Directeurs au Service des Personnes Âgées
- Fédération Nationale des Associations de Directeurs d'Établissements et Services pour Personnes Âgées
- Fédération Nationale Avenir et Qualité de Vie des Personnes Âgées



## GERMANY

- Rummelsberger Dienste für Menschen GmbH
- Sozialwerk Stg. Georg
- Wohlfahrtswerk für Baden-Württemberg



## GREAT BRITAIN

- Care Research Network
- Knight Frank LLP
- National Care Forum
- Pozzoni LLP



## HUNGARY

- SZIME – Szociális Igazgatók és Szakemberek Magyarországi Egyesülete



## ITALY

- ANSDIPP - Associazione dei Manager del Sociale e del Sociosanitario
- BFA/ADSA - Berufsgemeinschaft der Führungskräfte in der Altenbetreuung in Südtirol/ Associazione dirigenti servizi agli anziani dell'Alto Adige



## LATVIA

- Latvijas sociālās aprūpes un rehabilitācijas institūciju direktoru asociācija



## LITHUANIA

- Asociacija Rupešinga Globa



## LUXEMBOURG

- GRIPA - Groupement des Responsables des Institutions pour Personnes Âgées



## MALTA

- CareMalta



## NETHERLANDS

- AadKosterConsult
- ActiZ
- Amvest Management BV
- Eden Netherlands and Benelux, Diana Melis
- Molenaar&Bol&VanDillen architecten b.v.
- Movinex BV
- Uniqoncepts



## NORWAY

- Sintef Technology and Society, Dpt. Medical Technology



## POLAND

- Ogólnopolskie Stowarzyszenie Organizatorów i Menadżerów Pomocy Społecznej i Ochrony Zdrowia
- Polskie Towarzystwo Opieki Długoterminowej



## PORTUGAL

- ALI
- Montepeio



## ROMANIA

- A.D.I.V. - Association of Institution Directors for the Elderly



## RUSSIAN FEDERATION

- Azbuka Zhizni
- Yellow Cross



## SLOVAKIA

- Asociácia poskytovateľov sociálnych služieb SR
- Zväz poskytovateľov sociálnych služieb v Slovenskej republike



## SLOVENIA

- Skupnost socialnih zavodov Slovenije



## SPAIN

- ACRA - Associació Catalana de Recursos Assistencials
- LARES



## SWEDEN

- City of Göteborg - Lokalförvaltningen
- Micasa Fastigheter I Stockholm AB



## SWITZERLAND

- Curaviva
- QueerAltern
- Spectren AG Consulting, queer Altern

# BE PART OF THE NETWORK

As professionals we seek to improve the quality of care and supervision. Common training standards, reciprocal visits and observation, congresses and symposia all foster professionalism among care home directors and a greater understanding of the various forms of care and assistance. Creating humane living and working conditions in our homes is the vision we are all striving for in the EAN.

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## PARTNERS:



Going further  
for health



## MEMBER OF:

