



EUROPEAN AGEING NETWORK

former EDE | EAHSA



EUROPEAN AGEING NETWORK

E.D.E. - EAHSA association to foster co-operation and raise visibility of the long-term care for older persons in Europe.



WWW.EAN.CARE

FOREWORD



After more than two years of efforts, activities, discussions and preparations the crucial step in European care for older people has been made. In April 2018, E.D.E. - the international umbrella organization representing national associations for directors and providers of long-term care services in Europe and EAHSA - the European Association of Homes and Services for the Ageing formed a new European association.

The European Ageing Network (EAN) consists of two European associations with decades of history, influence and activities. Having members in 25 countries and representing more than 10.000 organizations providing services for older people in Europe we defend the interests of our members and the care for older people in Europe.

In the last years, more than ever before, the providers throughout Europe and their national associations have felt and seen that many problems are not regional anymore. We need to search for solutions across Europe.

Our key role is to provide not only the European bodies but also the national governments with necessary feedback about the long-term care for older people but also to open expert discussions, suggest solutions and bring all the stakeholders together.

In times of changes we also focus on staff education and training, social services quality assurance, human rights of our clients and networking. This booklet provides a short overview of our main mission, goals and activities.

Jiri Horecky

President



We're living challenging times and as we age, we want to get old in dignity.

The focus of ageing in place is to help older people ensure they can live where they choose and get all

the help they need for as long as possible so that they can live their own life, in their own way.

The European Ageing Network groups service providers that enable ageing in place, be it in a residential setting, or in the community. The EAN members understand that older people have their own choices and preferences and that they all look for a caring place they can call home.

The challenges ahead are numerous. There is lack of carers, infrastructure is not always ready to provide attractive homes and if there were enough hands to help and if there were suitable homes, then there would be lack of money to finance it.

However, the EAN is optimistic. Innovation will bring us hybrid settings and financing instruments that allow us to respond creatively to the needs of older people and make ageing in place available and affordable.

I'm happy and proud to be in the leadership position to steer and accelerate this needed innovation within the EAN. Together, we have the will, the capacity and the knowledge to respond to the needs of our older people.

Aad Koster

Vice-President

The vision of EAN is to improve the quality of life for older persons; support its members in making each day a better day for their clients by providing high quality housing, services and care; establishing good contacts with EU institutions like the relevant Directorates General of the Commission, the Council and the Parliament and its Intergroup on Ageing; becoming a key network for the providers in the ageing domain.

The purpose of EAN is to promote cooperation between national associations for directors and providers of long-term care services, institutions and organizations or persons associated with/related to the care for the older people, chronically ill and disabled people and to represent them at the European level.

WHY BECOME A MEMBER

The European Ageing Network (EAN) groups **more than 10.000 care providers across the European continent.** Members represent all types of organizations and individuals active for older persons and all types of ownership including for profit, not-for-profit and governmental organizations. It is their vision and mission to improve the quality of life for older persons and support them in making each day a better day by providing high quality housing, services and care.

**10.000
CARE
PROVIDERS**

The European Ageing Network (EAN) is present in 25 European countries. With EAHSA well represented in Northwestern Europe and E.D.E. in the South-East, the combination makes of the European Ageing Network a truly pan-European organization. EAN does not stand alone in pursuing its vision, values and mission. It is affiliated with the Global Ageing Network (GAN), a global network with its office in Washington D.C. EAN and GAN bring together experts from around the world, lead education initiatives and provide a place for innovative ideas in senior care. They pave the way to improve best practices in elderly care so that older people everywhere can live healthier, stronger, more independent lives.

**25
EUROPEAN
COUNTRIES**

The members of the European Ageing Network (EAN) are servicing over 1 million older people in Europe. Longevity is one of the biggest achievements of modern societies. The Europeans live longer than ever before and this pattern is expected to continue due to unprecedented medical advances and improved standards of living. By 2020, a quarter of the Europeans will be over 60 years of age. Combined with low birth rates, this will require significant changes to the structure of European society, which will impact on our economy, social security and health care systems, the labor market and many other domains of our lives.

**1 MILLION
SERVICED
SENIORS**

ORGANIZATION

PROCESS

Both EAHSA (founded in 2010) and E.D.E. (founded in 1989) are representing the service providers providing care for older people in Europe. For many years, both associations have promoted the interests of the elderly care industry separately. Now it is time to join forces, increase effectiveness and efficiency and to foster the representation of the sector through one voice.

For practical reasons, EAHSA and E.D.E. have decided to create a new association: the European Ageing Network. EAHSA, E.D.E. and its subsequent members will become members of EAN and will have an equal number of Board members in it. The EAN is a formal association and is registered in Luxembourg. The Secretariat is located in Prague and the branch office in Brussels.

TASKS

- working in and counseling the organizations and committees active in the area of the social and health care for the older people, chronically ill and disabled people at the European level,
- counseling national associations for directors and providers of long-term care services on questions of residential and day-patient care for the older people, chronically ill and disabled people,
- promoting exchange of information concerning national developments in the area of social and health care of the older people, chronically ill and disabled people,
- organizing international conferences, training programmes and study trips,
- initiating and participating in cross-border projects, notably in the area of long-term care,
- developing standard guidelines for the professional training of directors of long-term care services and raising the qualification standards of those directors,
- improving the social status of the profession of the director of long-term care services,
- carrying out public relations work and influencing lawmaker decisions in the area of long-term care.

EUROPEAN CHARTER AND CODE OF PROFESSIONAL CONDUCT

The EAN value standards as well as standards of professional conduct for its member associations, thus providing them with a framework for effective action. One of the most important principles of the European Charter of the rights and freedoms of elderly people accommodated in homes includes the obligation that the fundamental principle of human rights will be heeded without limitation and applied to all people regardless of their age, their mental or physical state, their level of income, their social situation or their level of education. The code of professional conduct further stipulates that exemplary employment conditions must be worked out for professional care-givers and voluntary helpers.

STRUCTURE

GENERAL ASSEMBLY

The General Assembly consists of the representatives of one or more associations in a country. The body is responsible, among other things, for the approval of the budget, the setup of annual membership fees, election and dismissal of the members of the Executive Board, establishing working groups and electing their members and making decisions about bi-annual congresses.

EXECUTIVE BOARD

The Executive Board is notably responsible for lobbying and publicity work, appointing working groups, conducting all business relations, defining the Association's activities, maintaining the relationships to the member associations, signing contracts and any day-to-day business, as necessary.



EXECUTIVE BOARD



JIRI HORECKY
President
Czech Republic
president@ean.care



AAD KOSTER
Vice-President
Netherlands
akc@aadkoster.nl



MARIA MANNERHOLM
Vice-President
Sweden
maria.mannerholm@micasa.se



PASCAL CHAMPVERT
Vice-President
France
ad-pa@orange.fr



BEATRIX KASERER
EB Member, Treasury
Italy
Beatrix.Kaserer@lorenzerhof.info



MARKUS MATTERSBERGER
EB Member, Secretary
Austria
markus.mattersberger@lebensweltheim.at



ELENA WEBER
EB member
Italy
ansdipp_fvg@aol.com



DIDIER SAPY
EB member
France
d.sapy@fnaqpa.fr



DIETER GITZEN
EB member
Germany
Dieter.GITZEN@sodexo.com



KAREL VOSTRY
Executive Director
Czech Republic
info@ean.care



MARCEL SMEETS
EU Executive Consultant
Belgium
m.smeets@ean.care

CONGRESSES & CONFERENCES

2022: 3rd EAN Congress

Austria

2020: 2nd EAN Congress

Alicante, Spain

Workforce in Long term care in Europe

2019: ANSDIPP Congress (EAN as a supporting partner)

Matera, Italy

Evolution of Personal Care Models and Health and Social Care Integration in the Third Millennium

2018: 1st joint EAHSA - E.D.E. Congress

Prague, Czech Republic

Is there a future of long-term care in Europe?

2017: 15th E.D.E. Congress, Torun, Poland

Care home director today and tomorrow. Pressure, concessions, compromises and solutions

2016: 6th EAHSA Conference, Lyon, France

THINK EUROPEAN – ACT LOCALLY: New business models and success stories in the provision of care, housing and services for the elderly.

2015: 14th E.D.E. Congress, Montreux, Switzerland

From managing to networking.

Building partner networks in long-term care.

2014: 5th EAHSA Conference, Netherlands

Innovation in ageing services: pathways to the future

2013: 13th E.D.E. Congress, Tallinn, Estonia

Let's network our care! Technology in care - opportunities and limits.

2012: 4th EAHSA Conference, Malta

Active ageing - the challenge for providers.

2011: 12th E.D.E. Congress, Prague, Czech Republic

The big taboos in long-term care

2010: 3rd EAHSA Conference, Stockholm, Sweden

2009: 11th E.D.E. Congress, Luxembourg, Luxembourg

Time out!

2008: 2nd EAHSA Conference, Vienna, Austria

Creating and Sustaining Quality European Aged Care.

2007: 10th E.D.E. Congress, Berlin, Germany

Overcoming borders, shaping the future.

2006: 1st EAHSA Conference, Brussels, Belgium

Informal discussions



The EAN considers it one of its main tasks to supply its members and interested care service providers with extensive information on developments and trends in the care sector. Congresses and conferences are the most important forums in this respect.

EDUCATION

MODULES OF VOCATIONAL EDUCATION AND ADVANCED TRAINING

The EAN vocational education and advanced training requirements consist of a series of modules, so that individual units can be completed independently of each other in consideration of the framework curriculum.

- Vocational education for care home directors
- Advanced training in “Business Management” – Management of Social Organizations
- Advanced training in “Network management”

GUIDELINES FOR TRAINING INSTITUTES

With its guidelines for the vocational education and advanced training of care home directors, the EAN highlights the fact that in view of the growing professional and human demands of care and supervision, sector-specific education is crucial for

those who care for the older people and the very aged. The long-term goal is to complete the education of care home directors at the university level. The EAN therefore increasingly accredits academic courses in the areas of care, health and social management.

ACADEMIC VOCATIONAL EDUCATION AND ADVANCED TRAINING

The following possibilities currently exist for academic qualification as a care home director in cooperation with the EAN:

- Part-time or full-time studies at a (technical) university
- Postgraduate studies “Master of Business Administration (MBA)”
- University courses of study (Universitätslehrgänge)

THE E.D.E. CERTIFICATE FOR DIRECTORS OF RESIDENTIAL CARE HOMES



Successful participants of vocational education and advanced training programmes and academic courses accredited by the E.D.E. are entitled to receive an E.D.E. certificate.

The prerequisites for acquiring the E.D.E. certificate:

- Completed vocational education as a skilled employee
 - in the health or social field,
 - in a business profession,
 - in the public administration,
- or a vocational education completed in accordance with the legal regulations applicable in the country of the member association
- or the completion of a subject-specific course of studies at the university level.

Eligible for the E.D.E. certificate are those who

- have successfully completed vocational education according to the framework curriculum of the E.D.E. at an institute accredited by the E.D.E., and who have two years of professional experience as a care home director or an assistant director, or an equivalent management activity,
- or provide a proof of appropriate qualifications (module system) according to national requirements in the course of a colloquium (national association) and more than two years of relevant management experience.

WORKING GROUPS

DOGMAS AND PREJUDICES IN LONG TERM CARE

The aim of the working group is to describe main dogmas and prejudices in long term care.

The working group consists of LTC experts across Europe, the outcome is planned to be published in 2020.

NUTRITION IN ELDERLY CARE

In line with the LTC 2030 Working group, EAN will facilitate discussions of experts in nutrition, elderly care and cooking to formulate recommendations and identify best practices. This exercise will result in practical guidelines for elderly care providers and a report/position paper to hand over to relevant stakeholders at a national and EU level. The working group operates in cooperation with the DSM.



WE RUN SUCCESSFUL PROJECTS

SECUREHOSPITALS

The **SecureHospitals.eu** project seeks to raise awareness on risks and protection opportunities, setup training schemes and the initiate training sessions for healthcare staff dealing with data. Through several training approaches, the project will boost the level of training in cybersecurity in Europe, improve the knowledge of staff and in turn contribute to decreased vulnerabilities against cyberthreats and increased patient trust and safety.



E-Qalin

In the context of the Leonardo da Vinci project “E-Qalin”

(2004 - 2008), a practical and user-friendly quality management model was developed in special sector-specific versions for long-term residential care homes for the older people, homes and services for the impaired as well as day-patient/mobile services.

E-Qalin is a comprehensive, innovative and dynamic quality management system which is oriented towards practice in the following areas:

- residential care for older people,
- community care,
- services for people with disabilities,
- social work.

MODIFICATION OF THE EDUCATIONAL MODULE - E.D.E. CERTIFICATE FOR PROVIDERS OF LONG TERM CARE FOR SENIORS

The SAVE AGE project is the first European initiative addressing energy efficiency issues in nursing homes as an important potential for decreasing energy consumption and costs. Besides technical improvements and changes in behavior it is also important to raise awareness and enhance the employee knowledge of energy related facts. Analyses in 100 care homes in 10 European countries resulted in recommendations for residents, managers, and employees in nursing homes, showing them how to improve the comfort of the older people while saving energy and reducing operational costs.



The SAVE AGE

The SAVE AGE project is the first European initiative addressing energy efficiency issues in nursing homes as an important potential for decreasing energy consumption and costs. Besides technical improvements and changes in behavior it is also important to raise awareness and enhance the employee knowledge of energy related facts. Analyses in 100 care homes in 10 European countries resulted in recommendations for residents, managers, and employees in nursing homes, showing them how to improve the comfort of the older people while saving energy and reducing operational costs.

ProFouND

Competitiveness and Innovation Framework Programme of the European Commission funded a thematic networking project that cooperates with the European Innovation Partnership on Active and Healthy Ageing to bring about the dissemination and implementation of best practice in falls prevention across Europe.

CEN/TC 449

Quality of care for older people in ordinary or residential care facilities. The goal of this project is to create European standards for home and residential care.

INTERLINKS

The objective of INTERLINKS (2008 - 2011) was to develop a valid system for analyzing and developing long-term care for the older people.

DAPHNE Eustacea project

The main objective of the DAPHNE Eustacea project (2008 – 2010) was to develop a European strategy for combating the abuse of the older people.

WeDO

The EAN participates in WeDO, Wellbeing and Dignity of Older people (2010 – 2012), a project aimed at developing an enduring and growing European partnership of organizations committed to promoting the wellbeing and dignity of older people and the quality long-term care.



LTC 2030

Long term care in Europe is undergoing crucial changes. We are going to face and are already facing key challenges. We also have to change to be able to ensure we can provide relevant support and care to older people in the future. The people of Europe are getting older. The number of people living with dementia is going to be doubled in the next two decades. All of Europe is generally experiencing a lack of staff in social services. New technology and thus digitalization for social services is coming which arises many questions, expectations but also ethical dilemmas. The structure of long term care providers, the approaches, the paradigms are changing. Families are fragmented. Long term care costs are rising and the demand fails to meet the supply. In between all of those changes and storms stand the long-term care provider.

We as the European Ageing Network (EAN) fully realize that the role of providers will and shall be crucial in those processes and changes for the providers are the experts, knowing the demands of public authorities, the needs of clients, the expectations of family members and the possibilities of the employees.

Therefore, EAN appointed a working group with a single task – to create our LTC VISION 2030 for long term care in Europe. To open the key questions, data, and information. To show the ongoing changes. To bring recommendations to the providers. We would like to open and stimulate an expert discussion about the present and future of long-term care in Europe. We want the result to be a tool for national Associations for their expert dialogue with the national public authorities about the needed and coming changes. We would like to help everyday providers in their planning and strategic goals.

LONG-TERM CARE 2030



Dr. Freek Lapré, MCM, RN(np)
Dale Stevenson, Bach. Eco. and Pol. and MBA
Dr. Markus Leser, Dipl. Gerontologe
Ing. Jiří Horecký, Ph.D., MBA
Beatrix Kaserer
Markus Mattersberger, MMSc MBA

2019



EUROPEAN
AGEING
NETWORK
former EDE|EAHSA



WE ARE ACROSS EUROPE

Austria	Luxembourg
Belgium	Netherlands
Croatia	Norway
Czech Republic	Poland
Estonia	Portugal
Finland	Romania
France	Russian Federation
Germany	Slovenia
Great Britain	Slovakia
Hungary	Spain
Italy	Sweden
Latvia	Switzerland
Lithuania	



The EAN brings together the following members - umbrella associations, institutions or organizations dealing with or related to the care for older people, academic institutions and individual professionals (except for employees of care providers, umbrella associations and academic institutions). The EAN may also name honorary members. Membership is voluntary.

Any national association which represents a federation or association for directors and providers of long-term care services, whether vested with legal capacity or not, may become a regular member. Any institution providing long-term care or organization or individual associated with long term care may become a regular member. Only regular members are entitled to vote in the General Assembly.

Honorary members are recommended by the Executive Board and elected by the General Assembly. Honorary members are exempted from paying membership fees.

Membership is granted by the decision of the Executive Board in response to a written application. The application should contain information on how many members (directors or providers) of long-term care services the applicant represents (umbrella associations) or the preceding year turnover (care providers) and the aims pursued by the applicant on the national level.

Members have the right to participate in events of the EAN to the extent laid out in the statutes and to receive counseling and support in accordance with the objectives of the Association.

MEMBERSHIP FEES

Basic membership fee per care provider or care related organization:

Budget <€ 50 Mio/year	750 EUR
Budget >€ 50 Mio/year	1.500 EUR
<hr/>	
Umbrella associations	300 EUR fix plus 2,75 EUR per membership organization
<hr/>	
Academic institutions	500 EUR
<hr/>	
Individual professionals	190 EUR
<i>Except for employees of care providers, umbrella associations and academic institutions</i>	

OUR MEMBERS

AUSTRIA

- Lebenswelt Heim - Bundesverband
- Senecura Kliniken- und HeimebetriebsgmbH.

BELGIUM

- L'Association des Directeurs de Maison de Repos
- Brussels Confederation of Construction
- OCMW Visies – VVOS

CROATIA

- Udruga ravnateljica u djelatnosti socijalne skrbi hrvatske

CZECH REPUBLIC

- Asociace poskytovatelů sociálních služeb České republiky

ESTONIA

- Balti Sotsiaalteenuste Kvaliteedi Liit MTÜ
- Eesti Sotsiaalsustuste Juhtide Nõukoda

FINLAND

- Vanhustyön johtajat ja asiantuntijat ry

FRANCE

- Association des Directeurs au Service des Personnes Âgées
- Fédération Nationale des Associations de Directeurs d'Établissements et Services pour Personnes Âgées
- Fédération Nationale Avenir et Qualité de Vie des Personnes Âgées
- Adef Residences
- SYNERPA

GERMANY

- Sozialwerk St. Georg
- Wohlfahrtswerk für Baden-Württemberg
- Sodexo
- Orpea Deutschland GmbH
- Care Research Network
- Brüsseler Kreis e.V.

GREAT BRITAIN

- National Care Forum

HUNGARY

- SZIME – Szociális Igazgatók és Szakemberek Magyarországi Egyesülete

ITALY

- ANSDIPP - Associazione dei Manager del Sociale e del Sociosanitario
- BFA/ADSA - Berufsgemeinschaft der Führungskräfte in der Altenbetreuung in Südtirol/ Associazione dirigenti servizi agli anziani dell'Alto Adige

LATVIA

- Latvijas sociālās aprūpes un rehabilitācijas institūciju direktoru asociācija

LITHUANIA

- Asociacija Rupepinga Globa

LUXEMBOURG

- GRIPA - Groupement des Responsables des Institutions pour Personnes Âgées

NETHERLANDS

- AadKosterConsult
- ActiZ
- Dementia Village Advisors
- QOLity BV

NORWAY

- Sintef Technology and Society, Dpt. Medical Technology

POLAND

- Ogólnopolskie Stowarzyszenie Organizatorów i Menadżerów Pomocy Społecznej i Ochrony Zdrowia
- Polskie Towarzystwo Opieki Długoterminowej

PORTUGAL

- ALI
- Residencias Montepio

ROMANIA

- A.D.I.V. - Association of Institution Directors for the Elderly

RUSSIAN FEDERATION

- Yellow Cross

SLOVAKIA

- Asociácia poskytovateľov sociálnych služieb SR
- Zväz poskytovateľov sociálnych služieb v Slovenskej republike

SLOVENIA

- Skupnost socialnih zavodov Slovenije

SPAIN

- ACRA - Associació Catalana de Recursos Assistencials
- LARES

SWEDEN

- Micasa Fastigheter I Stockholm AB
- KTH, Centrum för Hälsa och Bygginge

SWITZERLAND

- Curaviva
- QueerAltern
- Spectren AG/Almacasa

BE PART OF THE NETWORK

As professionals we seek to improve the quality of care and supervision. Common training standards, reciprocal visits and observation, congresses and symposia all foster professionalism among care home directors and a greater understanding of the various forms of care and assistance. Creating humane living and working conditions in our homes is the vision we are all striving for in the EAN.

EAN HEADQUARTERS:

EAN asbl
c/o Résidence Grande Duchesse
Joséphine Charlotte
11, avenue Marie-Thérèse
L-2132 Luxembourg

EAN OFFICE:

Karel Vostry
Executive Director

Na Pankraci 1618/30
CZ-140 00 Praha 4
Czech Republic

+420 777 357 832
Skype: edeskype2016
info@ean.care

EAN AT EU:

Marcel Smeets
EU Executive Consultant

Postal address:
EAN asbl
c/o EASPD
Rue du Commerce 72
B - 1040 Brussels
Belgium

m.smeets@ean.care

PARTNERS:



Going further
for health



with people in mind



organisatie van zorgondernemers

MEMBER OF:

