

How are nursing homes providing care for COVID-19 positive clients (do they have enough PPE, are there and régime measures, what's different from „normal care“, etc.?)

- Isolation area for the resident
- Isolation area disinfection
- Care persons protection
- A and B Teams with no contact between each other

How is the state helping you ?

- Central organized deliveries of protective materials (PPE masks etc)
- Support via military infrastructure
- Increase of 25.000 to 40.000 places with oxygen equipment

What are currently the biggest problems?

Supply

- Protective equipment is missing or is becoming scarce
- Disinfectant is missing or is becoming scarce
- Stocking up because of worry to get short/or not being supplied
- Worry about delivery bottlenecks (food, consumer goods, laundry ...)
- General uncertainty among employees, suppliers sometimes ensures that the Inca delivery is placed in front of the facility

Staff

- Therapists no longer come into the house
- Worry that staff will break away - lack of staff
- Worry of a positive test and the consequences e.g. Testimony of an NH Manager who said nothing but fever, worried that the facility would be closed

Service

- Challenge because relatives can no longer come to visit

Loss of sale

- Loss of sales because short-term care places can no longer be occupied and new arrivals of long term care patients are on hold