



Every resident deserves to feel **heard.**

Every conversation is a step toward better wellbeing.

inTouch offers regular, personalised phone calls designed to support the emotional and cognitive health of older adults. These conversations help residents stay mentally active, feel more connected, and preserve the stories and routines that shape their sense of self.

Built to complement your care, inTouch fits smoothly into daily life. Whether a resident is living with memory challenges or simply enjoys meaningful dialogue, our service adds an easy rhythm of personalised engagement that families deeply appreciate.

Benefits for care facilities

inTouch is designed to enhance your care without adding complexity. By bringing structured, meaningful conversations into your residents' lives, we help strengthen wellbeing, ease staff pressure, and build trust with families.



Fills the silent hours with meaningful connection

Most seniors feel most alone in late afternoons and evenings, times when staff are busiest and activities are minimal.



Supports cognitive and emotional wellbeing

Regular conversations encourage memory recall, verbal fluency, and a sense of connection.



Builds confidence among families

Families receive consistent updates and feel reassured their loved one is receiving thoughtful interaction, even when they cannot be there in person.



Enhances resident experience

Residents feel more engaged, more heard, and more valued.



Reduces pressure on staff

inTouch offers an extra layer of attention and companionship without requiring additional time from your team.



Simple to integrate into daily care

No new devices or systems are needed. We handle scheduling, conversations, and communication with families.

How inTouch works

A simple system that brings lasting impact

inTouch helps you bring more presence and personalised care to every individual. It works through simple phone based services that support connection, routine and wellbeing.

01

We call at the right time

Each call is timed for when the person is most likely to feel calm, present and open – whether it's a quick check-in, a gentle reminder or a moment of connection.

02

We tailor every call to the person's needs

From structured wellbeing check-ins to meaningful conversation, every call is guided by personal preferences, care goals and cognitive ability.

03

We bring consistency and care into the day

Our calls offer routine, recognition and a steady voice. They help people feel supported, even between visits or care interactions.

04

We keep your team informed

You receive clear, structured updates so you can stay aware, prioritise more effectively and feel confident in the continuity of care.

How inTouch supports care facilities



Morning Check-ins

Early insight that helps care teams plan their day and offers residents a calm, friendly start.



Conversations

Engaging calls that enrich residents' days and offer teams peace of mind through consistent social contact.



Reminders

Gentle prompts that support residents' independence and lighten the load for busy care staff.



Alzheimer's Calls

Soothing, familiar voices that help residents feel safe and settled while easing pressure on memory care teams.

The inTouch difference

Designed for **older adults**, **trusted by families**, **recommended by doctors**.

inTouch is more than a check-in call. It's a conversation that remembers, adapts, and supports the unique rhythm of each resident's life.

What makes inTouch different



Built for seniors

Slow-paced speech, natural pauses, and memory-aware dialogue make conversations easy to follow and enjoyable.



Consistent and personalised

The caller remembers past topics, routines, and preferences, creating a sense of familiarity and trust over time.



No new technology needed

Residents use their regular phone. There's no setup or training required.



Simple for care teams

We take care of scheduling, calls, and family updates. There's no added workload for your staff.



Safe, private, and compliant

Fully GDPR and HIPAA compliant, with privacy and dignity at the core of every interaction.

A word from our partners

"Our residents really look forward to their inTouch calls. It gives them something meaningful to engage with, and families have told us how much they value the regular updates. It's a simple idea, but it makes a big difference."

— Care Facility Manager

Contact

To learn more or explore a pilot partnership:

Vassili.lemoine@intouch.family

www.intouch.family